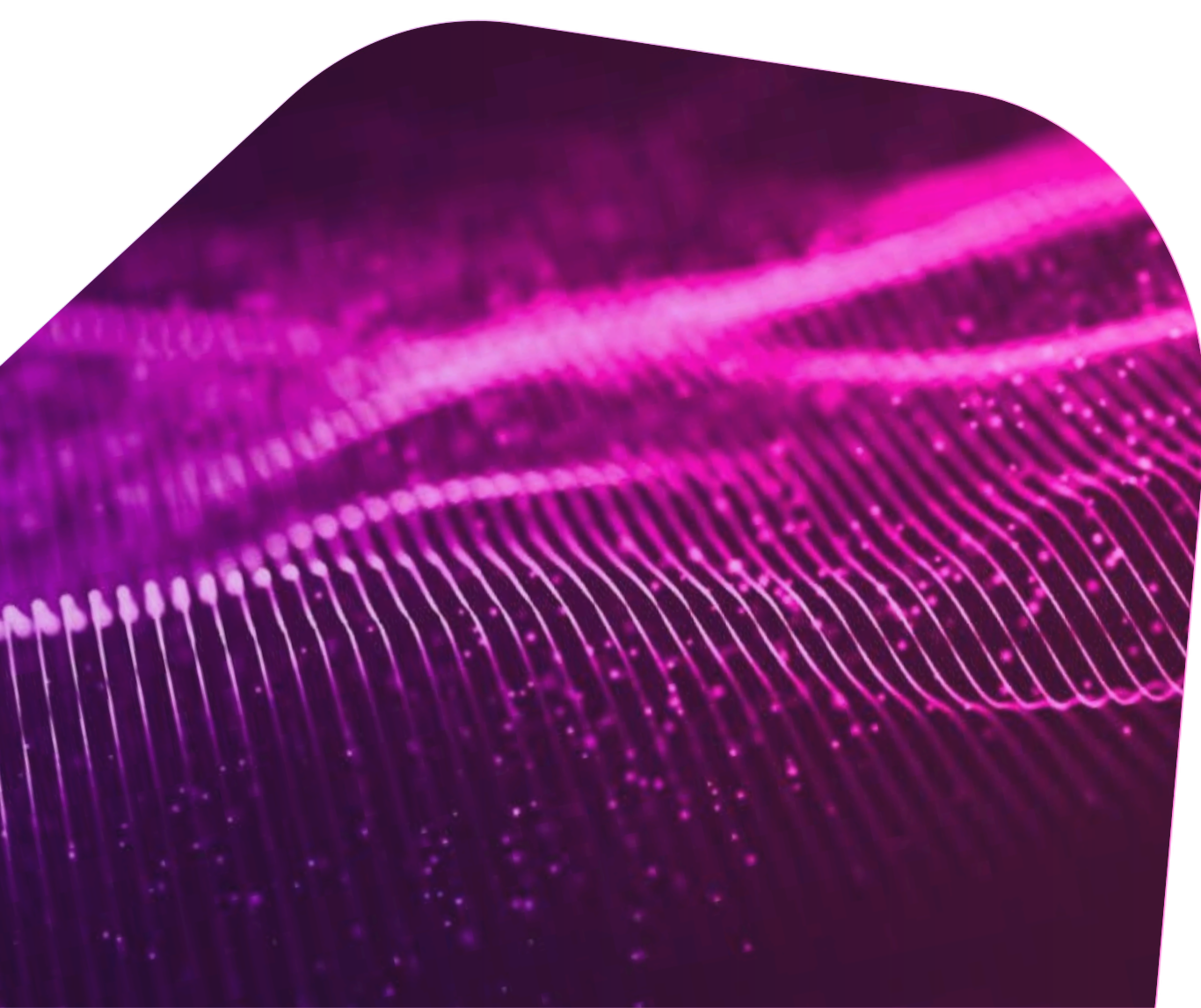# ORRO®
## Network

# Managed Network Services

Your network, always on. Always secure.

Securely Connected Everything™

# Take Control of Your Network Performance

In today's digital world, your network is the backbone of your business. Downtime, slow performance, and security gaps can cost you time, money, and reputation.

Orro's Managed Network Services deliver proactive monitoring, management, and optimisation of your network environment—so you can focus on growing your business while we keep you connected, secure, and resilient.

## Managed Network Services: Stay Connected, Stay Ahead

Your network is the backbone of your business. When it fails, everything stops—productivity, customer experience, and revenue. Traditional network management often leaves businesses reacting to problems instead of preventing them, creating unnecessary risk and cost.

With Orro's Managed Network Services, you move from reactive firefighting to proactive control. We deliver continuous monitoring, expert management, and strategic optimisation to keep your network secure, reliable, and ready for the future.

## Key Benefits

✓ **Improved Network Availability**
Reduce outages and keep your business running smoothly.

✓ **Enhanced Security**
Proactive patching and monitoring to protect against threats.

✓ **Cost Efficiency**
Access a team of experts without the overhead of building an internal team.

✓ **Scalability & Flexibility**
Services tailored to your business needs, with options to scale as you grow.

✓ **Expert Support 24x7**
Our expert team is ready to assist 24x7

**orro**®

# What We Deliver

## 24x7 Network Monitoring & Management

We provide round-the-clock monitoring of your entire network infrastructure, ensuring any anomalies or potential issues are detected early. Our proactive approach means problems are resolved before they impact your business operations, reducing downtime and improving reliability.

## Incident & Problem Management

When issues occur, our team responds immediately to restore service and minimise disruption. Beyond quick fixes, we perform root cause analysis to prevent similar incidents in the future, ensuring long-term stability and resilience.

## Change Management

Network changes can introduce risk if not managed properly. We follow structured, ITIL-aligned processes to implement updates, upgrades, and configuration changes safely—minimising downtime and ensuring compliance with your business requirements.

## Asset & Configuration Management

We maintain a complete inventory of your network assets and configurations, giving you full visibility and control. This helps prevent configuration drift, supports compliance, and ensures accurate documentation for audits and future planning.

## Capacity & Availability Management

Our team continuously monitors network performance and capacity, identifying trends and planning for growth. This ensures your network can handle increasing demands without compromising speed, reliability, or user experience.

## Patch Management

Security vulnerabilities can put your business at risk. We manage and deploy patches promptly across your network devices, keeping systems secure, compliant, and protected against emerging threats.

## Service Delivery Management

You'll have a Service Delivery Manager who acts as your single point of contact. They ensure smooth communication, provide regular reporting, and oversee the quality of service delivery—so you always know your network is in expert hands.

# The future feels like this.®

We are a multi-disciplinary technology powerhouse, committed to keeping our customers secure and connected. We partner with our customers to boldly embrace the challenges of tomorrow, ignite innovation, and facilitate growth.

## › Trusted Partner

Our customers don't just trust us to keep them productive and secure today, but to prepare them for what's next, to grow with them over time and to collaboratively shape their future.

## › Strategic Advisor

With deep expertise in multiple facets of technology, our customers rely on us to provide them with strategic advice and guidance, helping them make smart moves towards a secure future.

## › Solution Provider

Our versatile suite of skills enables us to tackle complex challenges for our customers, providing them with complete business solutions that draw from our vast pool of expertise and resources.

# Ready to optimise your network?

Partner with Orro for a secure, high-performing network that supports your business goals with Securely Connected Everything™.

Reach out to the team at Orro today.

## 1300 900 000
## sales.enquiries@orro.group

Sydney | Melbourne | Brisbane | Perth | Canberra | NZ | UK | Philippines